

# SAINT ROSE OF LIMA CATHOLIC CHURCH'S PARISH PROFILES

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Angie Franks

Growing up Angie Franks learned—at home, in school and in church—the importance of helping people going through difficult times. Today as CEO of a healthcare technology company she continues to take that responsibility seriously.

“My focus on service and helping others began at home where my parents took in three pregnant young women who had no place to go,” says Angie. “That was true compassion. At Saint Rose School we learned to be kind and respectful to everyone. As a lifelong member of the church I have witnessed parishioners participate in programs offering help to others in their time of need. A very giving parish.”

Angie joined St. Paul-based ABOUT Healthcare in 2017. The company works with hospital systems to match the demand for acute and post-acute services with a facility that is equipped to provide the best care. “It’s a very complex process to transfer a patient,” says Angie. “We handle all the logistics to get the patient to the optimal setting for care.” Without the right data, workflow, and technology, it takes three to six hours to decide on where and how to transfer a patient. Technology developed by ABOUT reduces the time down to 15 to 30 minutes.

The Covid-19 pandemic provided health systems with an overwhelming challenge: load balancing the demand for care across multiple health systems and regions off care.

While Angie’s company helped hospital systems across the country deal with the pandemic, their work in Arizona stands out. “We set up a centralized hub at the Arizona Department of Health Services to ensure that no hospital emergency room in the state became overwhelmed with Covid patients,” she says. “The Arizona Surge Line had 134 hospitals participating and once we had collected all their data we helped with the transfer of more than 9,000 people. A lot of lives were saved. Our work is tremendously rewarding.”



## Other things to know about Angie:

- After her time at Saint Rose School Angie went to Visitation High School and then the University of St. Catherine where she received a degree in elementary education. With teaching jobs scarce she decided to work for a few years in the healthcare technology industry.
- During her high school and college years Angie worked in the medical field—at a nursing home, at a clinic with her mother, a nurse, and in her father’s dental practice. “Early on I loved working in healthcare, and I have never looked back.”
- She has been a Eucharistic minister at Saint Rose and was on the School Advisory Committee for several years. Angie currently serves on the boards of Medical Alley, the Pinky Swear Foundation for children with cancer, and the United Hospital Foundation.
- Angie met her husband DeWayne when she was out with her girlfriends at a country-western bar. A native of Oklahoma he served 14 years in the U.S. Army before beginning a career as an investigator. He retired from the Hennepin County Public Defender’s office.
- Like their mother both of Angie’s children attended Saint Rose School. Tony graduated from Creighton University; Maria is a junior at North Dakota State University.